VA says it closed Kerrville urgent care clinic due to slack demand

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The closure of the urgent care clinic at the Kerrville Veterans Administration Hospital means patients seeking such treatment there are instead seen by the primary care staff, between scheduled patients.

“We have capacity for walk-ins,” VA spokeswoman Kathryn Gifford said. “It's a better way to use our resources.”

The move was prompted by a drop in usage — to an average of two patients daily — since clinic operations were cut in July from weekdays around the clock to working-hours only, she said.

Walter Schellhase of the Hill Country Veterans Council called the clinic’s closure “another nail in the coffin” for the former full-service hospital.